

Date: 18/09/2018

Communications Group Meeting

Meeting: Communications Group Meeting

Date: 18th September 2018

Time: 6:00pm

Venue: Clare Lodge

Present: **Jeannette Winson**, Clare Lodge, Registered Manager
Claire Bysshe, Glinton Parish Councillor
Verity Missin, Local Resident, Ashburn Close
Bob Randell (Parish Council)
Alan Eagle, Local Resident, Welmore Road
Nazmin Kausar, Administrator

Apologies: Cllr John Holdich, City Councillor

Previous Meeting Minutes

- Jeannette opened the meeting with discussion around the previous minutes.

Building work:

- Ofsted have not signed the new build off as there have been a few issues
- Building is complete and now snagging, there is no date for when the unit will open as we are waiting upon health.
- Ofsted may sign off in October.
- Verity queried if the plant room has been changed – this will be queried and sent out with the minutes.

Recruitment:

- Recruitment is an ongoing issue, have had a job fair and an open evening on the 11th September.
- Another open evening is tomorrow - 19th September.
- Cannot recruit to the new build due to health not providing funding.
- Jeannette explained it is not just CL that are having problems recruiting but other care homes are having issues too.
- Having trouble recruiting due to shift work and staff not wanting to work weekends and evenings.
- Jeannette explained staff that started on the new rota a lot of them have stayed on but a lot of the old staff have left.

Clare Lodge/Ofsted:

- Ofsted rating – Clare Lodge requires improvements.
- Due Ofsted licence inspection next year and this includes care/education/building etc.
- Ofsted and CQC did a joint inspection for health.
- Four lounges are open but one young person is occupying a lounge due to needs and local authority are paying for 4 beds due to us not being able to admit another young person into that lounge.
- Residents showed concern that some young people age 16 and above from CL are sent to independent living and some even sent home – Jeannette explained it can be due to there being no other placements available.

Community:

- Football pitch build has been appealed.
- Rob made a comment to the planning inspector about objections from CL and stated importance of CL roadway and security. Jeannette confirmed there has been no follow up since original visit.
- Rob raised an issue with fire services about them not being able to get through and fire services confirmed they will use any means to get through when needed.
- The trees and hedges contract has not been changed. Steve has enquired about some quotes from new contractors.
- Current contractors have not done work for CL – Debbie has contacted them too but still they have not been out.
- Willow tree services were suggested by Verity and Claire
- Verity requested a meeting with Steve and Debbie regarding the trees and hedges – will pass this on to Steve and Debbie.

Jeannette gave residents a tour of the new build

Next meeting: Tuesday 19th March 2019 at 18:00