



Date: 15/05/2018

Communications Group Meeting

Meeting: Communications Group Meeting

Date: 15th May 2018

Time: 6:00pm

Venue: Clare Lodge

Present: **Jeannette Winson**, Clare Lodge, Registered Manager
Cllr John Holdich, City Councillor
Claire Bysshe, Glinton Parish Councillor
Verity Missin, Local Resident, Ashburn Close
Bob randell (Parish Council)
Alan Eagle, Local Resident, Welmore Road
Nazmin Kausar, Administrator

Apologies: **Liz Bond**, Glinton Parish Council

Previous Meeting Minutes

- Jeannette opened the meeting with discussion around the previous minutes.
- Jeannette explained why the previous meeting was cancelled.

Building Work

- JW explained heating may have been done and currently changing lighting and sorting electrics. Verity explained not had any issues so far with noise.
- Pictures sent by Matt were shown of the new build, showing the inside and outside.
- More trees to be added for privacy around fencing.
- New built lounges have their own kitchenette and laundry area.
- Ensuites are on timers so they can't be flooded.
- Everything the girls watch or play has parental control, TV times are adjusted according to behaviour and age.
- New bedrooms have been designed to be cleaned easily.
- Blinds have been added to both windows for the new bedrooms and they are built in-between the windows and can be adjusted from outside the bedroom only.

Ofsted/Rota

- Ofsted inspection for the new build is back in July as the new build required a few changes.
- The new unit might not be open in autumn/winter as still require staff recruitment and health are waiting for funding.
- Recruitment is ongoing to staff the current four lounges. We have constant recruitment going on due to staffing. The Rota changed along with its terms and conditions. Staff don't like to work late shifts and weekends. A large group of new staff started in February which has helped with staffing shortage.
- Staff preferred the previous Rota and the old terms and conditions but it wasn't efficient and Clare Lodge required a more sustainable rota. New staff are used to the new Rota as this is the only Rota they have known at Clare Lodge.
- We tried to increase the occupancy in January as had new staff recruited however the occupancy had to decrease again due to new staff not having enough experience. The unit must run safe at all times.
- Recruitment for the HDU unit will start once Health funding is agreed.
- At the moment Clare Lodge has fourteen beds paid for as one young person has special needs so the local authority is paying for two beds. There is a lounge that only has one young person admitted due to her needs.
- Ofsted – Jan 2017 Sustained effectiveness
- Ofsted Jan 2018 Sustained effectiveness again
- Currently due an Ofsted inspection.
- Local authorities are having trouble finding the young people places to move to after Clare Lodge. This can be very stressful for the young people as sometimes the transition process can be very quick for them. After Clare Lodge the young people mostly go to residential homes with therapeutic help as a lot of young people are still needing a lot of support when they leave.
- Currently the average age is 15/16 for young persons admitted in Clare Lodge. We have had some successful young people that have left to go onto independent living or go home.

Community/Other

- Verity mentioned she was disturbed one night from the builders talking too loud.
- Verity explained she is very frustrated as she was told the trees would be cut every 2years but now being told funding cuts. Verity asked for her tree to be cut but this has not been done yet. Jeannette explained as far as she is aware this will be completed but may have been postponed due to the contract with Amy had come to an end but this has now been extended. Also if anything is nesting then the tree cannot be cut.
- Verity requested Steve Mcfaden to call her to confirm if trees will be cut every 2 years. Verity also suggested when new contract is set up she is to meet with Steve and Debbie to explain who requires what cutting as most residents are happy with the same except one resident.
- Councillor John Holdich explained council has set trees and hedges to be cut every 2 years but residents can set their own regime.
- Jeannette explained Debbie chased the current company regarding the trees and hedges being cut. Jeannette will check with Steve and Debbie how often the company Amy comes to cut the trees and hedges.
- The build for the 78 houses on the farmers land has been turned down but this is being appealed.

Next Meeting Date:

Tuesday 18th Sep 18:00