



09:30-09:35 **Chair's welcome address**

Paul Hackett, Director, The Smith Institute

09:55-10:15 **Building digital resilience**

Luana Avagliano, Head of ResilienceDirect, Cabinet Office

Lawrence Jones MBE, CEO, UKFast

Martin Knapp, Head of Public Sector, UKFast

Jonathan Bowers, MD, UKFast

The experts will discuss:

- How relationships meet technology to create a secure platform for national emergencies
- Accelerating services through greater connectivity
- Why an always-on guarantee is critical to resilient services
- Consolidating workflows and applications into one location for improved efficiency

13:00-13:05 **Chair's opening address**

Julian David, Chief Executive Officer, techUK

13:05-13:25 **GDS address**

Kevin Cunningham, Director General, Government Digital Service

Themes to be announced after the general election.

During this session Kevin will take questions from the audience.

13:25-13:45 **Enabling Government to deliver digital transformation**

Keith Tilley, Executive Vice President, Global Sales and Customer Services Management, Sungard Availability Services

- Partnering with government departments, local authorities, housing associations and other public sector organisations to successfully transform the IT infrastructure on which their public services depend
- Supporting these organisations in finding innovative ways of working and embarking on digital transformation projects in line with spending cuts and growing populations

- Improving organisational resilience and supporting the sector to

- A look at challenges and successes of the largest government digital transformation project in Europe - affecting over 22 million people

- Exploring the ways digital technology can improve outcomes for customers and colleagues

- Discussing the implementation of Universal Credit and digital pensions

15:40-16:00 **Driving the localism agenda through public, private and third sector collaboration**

Jo Farrar, Director General for Local Government and Public Services, Department for Communities and Local Government

- What government initiatives are in place to increase collaboration across the country with the private and third sectors to help maintain public services?

- How can policy opportunities better link LEPs, SMEs and charities with local government for increased participation service design?

- To what extent can increased civic participation reduce pressure on key frontline services and allow communities to thrive?

16:00-16:05 **Chair's closing remarks**

Julian David, Chief Executive Officer, techUK

Please note: Sessions are subject to change, please check the website regularly for updates to speakers and sessions Page 2/2